

Investor Complaints Data by RRS Shares & Stock Brokers Pvt. Ltd. - DP of CDSL

Data for the month ending August 2025

| Sr. No | Received from           | Carried forward from previous month | Received during the month | Total Pending | Resolved | Pending at the end of the month |                                | Average Resolution time (in days) |
|--------|-------------------------|-------------------------------------|---------------------------|---------------|----------|---------------------------------|--------------------------------|-----------------------------------|
|        |                         |                                     |                           |               |          | Pending for less than 3 months  | Pending for more than 3 months |                                   |
| 1      | 2                       | 3                                   | 4                         | 5             | 6        | 7                               |                                | 8                                 |
| 1      | Directly from Investors | 0                                   | 0                         | 0             | N. A.    | 0                               | 0                              | N. A.                             |
| 2      | SEBI (SCORES)           | 0                                   | 0                         | 0             | N. A.    | 0                               | 0                              | N. A.                             |
| 3      | Stock Exchanges         | 0                                   | 0                         | 0             | N. A.    | 0                               | 0                              | N. A.                             |
| 4      | Other Sources (if any)  | 0                                   | 0                         | 0             | N. A.    | 0                               | 0                              | N. A.                             |
| 5      | Grand Total             | 0                                   | 0                         | 0             | 0        | 0                               | 0                              | 0                                 |

Trend of monthly disposal of complaints

| Sr. No. | Month       | Carried forward from previous month | Received | Resolved | Pending |
|---------|-------------|-------------------------------------|----------|----------|---------|
| 1       | 2           | 3                                   | 4        | 5        | 6       |
| 1       | Sept – 2024 | 0                                   | 1        | 1        | 0       |
| 2       | Oct – 2024  | 0                                   | 0        | N. A.    | 0       |
| 3       | Nov – 2024  | 0                                   | 0        | N. A.    | 0       |
| 4       | Dec – 2024  | 0                                   | 0        | N. A.    | 0       |
| 5       | Jan – 2025  | 0                                   | 0        | N. A.    | 0       |
| 6       | Feb – 2025  | 0                                   | 0        | N. A.    | 0       |
| 7       | Mar – 2025  | 0                                   | 0        | N. A.    | 0       |
| 8       | Apr – 2025  | 0                                   | 0        | N. A.    | 0       |
| 9       | May – 2025  | 0                                   | 0        | N. A.    | 0       |
| 10      | Jun – 2025  | 0                                   | 0        | N. A.    | 0       |
| 11      | July – 2025 | 0                                   | 0        | N. A.    | 0       |
| 12      | Aug – 2025  | 0                                   | 0        | N. A.    | 0       |
|         | Grand Total | 0                                   | 1        | 1        | 0       |

Trend of annual disposal of complaints

| Sr. No. | Year        | Carried forward from previous year | Received during the year | Resolved during the year | Pending at the end of the year |
|---------|-------------|------------------------------------|--------------------------|--------------------------|--------------------------------|
| 1       | 2017-18     | 0                                  | 0                        | N. A.                    | 0                              |
| 2       | 2018-19     | 0                                  | 0                        | N. A.                    | 0                              |
| 3       | 2019-20     | 0                                  | 0                        | N. A.                    | 0                              |
| 4       | 2020-21     | 0                                  | 3                        | 3                        | 0                              |
| 5       | 2021-22     | 0                                  | 0                        | N. A.                    | 0                              |
| 6       | 2022-23     | 0                                  | 0                        | N. A.                    | 0                              |
| 7       | 2023-24     | 0                                  | 1                        | 1                        | 0                              |
| 8       | 2024-25     | 0                                  | 2                        | 2                        | 0                              |
| 9       | 2025-26     | 0                                  | 0                        | N. A.                    | 0                              |
|         | Grand Total | 0                                  | 6                        | 6                        | 0                              |